

The Benefits of Integrated ERP (I-ERP) Software

Integrated ERP helps manufacturers or traders from small businesses to mid-size enterprises see more clearly. Integration of data across the enterprise ensures that you have greater visibility in all areas of your business, from daily operations to a strategic decision level. Insight into production, inventory and financial data makes it easy to identify opportunities for cost savings and efficiency improvements. A high-level view of key business indicators facilitates faster and more accurate management decisions and an "Integrated" interface puts all of this at your fingertips when and where you want it.



Advantages at a glance:

- Eliminate costs and inefficiencies
- Improve operational efficiency
- Enhance productivity, customer satisfaction flexibility and control
- Enable new business and growth strategies
- Improve communication and collaboration
- Expand your knowledge of key business data
- Leverage IT infrastructure and information assets
- Extend your business using the Internet *
- Low Cost Ownership

Why ERP?

To sustain growth and remain competitive, an integrated enterprise system is no longer an option it's a necessity. Disconnected "islands of information" waste your Company's time, energy, money and, most importantly, contribute to poor decision making. Increasing the quality and visibility of business information is the key to increased customer satisfaction and improving your bottom line



I-ERP Functionality

The I-ERP enterprise solution includes feature-rich and integrated enterprise resource planning (ERP), customer relationship management (CRM), Human Resource Management (HRM) and on demand modules—all the tools you need to enhance the productivity and profitability of your operations.

Innovative Technology

I-ERP is available in user adaptability or requirement flavor:

Application Software
Using Microsoft's .Net Technology

Web Based Software
Using J2EE Technology

Database Independent
OS Independent *

Rapid Implementation

I-ERP provides the people, processes and tools necessary for a well-executed implementation. Our time-tested implementation process, together with training and other aids,

help to get your system and employees up and running in record time.



The I-ERP Software addresses the following business needs:

SUITES	MODULES				
Finance	Accounts	Taxations	Banking	Loans	Costing
Purchase	Comparison & Purchase Order	Procurement	Sub Contract	Import	
Sales	Marketing	Pricing	Opportunity	Order Process	Export
Inventory	Product	Stores	Logistics	Asset Management	Internal Branch Order
Manufacturing	Production	Process	Excise	Outsourcing	
HRM	Human Resources	Recruitment	Payroll	Work Flow	Individual Calendar
CRM	Contact Book	Marketing Campaign	Maintenance & Services	Mail Management	Customer Support
SCM	Supply Chain	Order & Supply Management	Distribution & Transportation		
Project	Planning	Staff & Resource Management	Execution		
On Demand	Customization	Quality	Corporate Services	Security & Utility	Analytics



Services and Support

GBISS, Inc ensures successful and efficient use of our products by offering the services of experienced consulting and technical support teams, extensive implementation documentation, planning guides and comprehensive training classes. As a result, many customers implement the system in less than 90 days.

Solution Start Implementation Program

GBISS provides the processes, tools and people necessary for a well-executed implementation. Our time-tested implementation process and resources help to get your system and employees up and running in record time. Consisting of six main phases, and supplemented by the I-ERP Implementation Guide, the Solution Start program is a service package designed to guide new user implementation efforts. This process provides a step-by-step implementation solution that focuses on measurable objectives as a method of assuring a successful project. The program includes the services of an I-ERP application consultant, who will come to your facility and provide the expert guidance and resources necessary to execute our proven implementation plan.

Virtual Classroom & Hands-on Training

The I-ERP Virtual Classroom is a live, on-line training program designed to help customers get the most out of their I-ERP system. Virtual Classroom sessions provide an easy and cost-effective way for customers to get new employees educated, learn about a new release, train end users in specific functional areas, and to receive expert answers to questions regarding ERP.

Several in-depth educational courses are offered at the GBISS I-ERP corporate training facility or on-site at your location. These courses, which include hands-on training and workshops, provide an in-depth understanding of I-ERP and the manufacturing environment.

Customization Services Group

Many of our customers find that I-ERP meets the majority of their needs without customization. We realize, however, that you may have unique business conditions that create the need to customize a solution, that's why we added a separate suite called on demand.



Technical Support & Consulting

Certified technicians who have in-depth knowledge of the product, as well as manufacturing and accounting environments, staff GBISS I-ERP technical support organization. All technical support calls and e-mails are always answered by a live technician.

GBISS I-ERP consultants are available to provide direct, on-site support of your needs in the application of I-ERP products and process re-engineering.

Customer Support Web Site

Access to the I-ERP Customer Support web site, an immediate online service and support resource, provides customers with 24-hour access to a support knowledgebase, software updates, technical documentation, and much more.

Documentation

An Implementation Guide, Tutorial Workbook, and User's Manual are available in hard copy as well as electronically, in Adobe Acrobat PDF format. Context-sensitive on-line F1 key help—with an integrated APICS glossary—provides in-depth product information and multiple cross-references throughout the system.

User Groups

User Groups provide a forum for I-ERP ERP users to share their experience and knowledge about the product. I-ERP supports User Groups by providing organizational guidance, guest speakers, product updates and an opportunity to provide direct feedback on product features and functionality.

